

General Terms and Conditions

Payment and Delivery

1. The order shall be considered awarded and binding, once written confirmation has been provided by the customer.
2. After written approval following the examination and verification of the samples/ designs as specified in the order by the customer, the customer shall pay the amount stated in full, without causing any expenses and costs to the account of AlphaPicture i-clue maertterer GmbH.
3. After receipt of the full amount, without any deductions, on one of the accounts specified by AlphaPicture i-clue maertterer GmbH, processing and delivery of the entire order shall commence.
4. Please note that your order can only be executed after AlphaPicture i-clue maertterer GmbH has received your order for processing and provided that the said order is full and complete and includes the list(s) of names provided by you.
5. Special requests in connection with delivery will be separately charged and shall be in relation to the arising costs.
6. Corrections, reworking and alterations in connection with the order, delivery address or accounting will be separately charged after receipt of approval subsequent to checking the samples.
7. All invoice amounts must be paid without incurring any expenses to AlphaPicture i-clue maertterer GmbH.
8. AlphaPicture i-clue maertterer GmbH only allows for clear and visible defects that have been identified after delivery of the products and which can be attributed to AlphaPicture i-clue maertterer GmbH, provided that these defects have been brought to the notice of AlphaPicture i-clue maertterer GmbH within a period of eight days (8 days). The defects must be specified in writing and the products returned at the same time. AlphaPicture i-clue maertterer GmbH reserves the right to examine the special claim in question.
9. Subsequent changes, additions or alterations of any nature on the part of the customer are no grounds for claims and/or refunds.
10. AlphaPicture i-clue maertterer GmbH shall bear no liability whatsoever for damage to products which may arise after said products have left the company premises.
11. Court of jurisdiction: District court of Waiblingen, Germany.
12. The laws of the Federal Republic of Germany shall apply to both of the contracting parties.
13. The most recently published prices shall apply. By publishing the latest versions of the price lists, all former versions shall lose their validity.